



PO BOX 1756  
WARREN, MI 48090  
586-943-3620

Customer Name \_\_\_\_\_ Address: \_\_\_\_\_

City: \_\_\_\_\_ State: Michigan Zip Code: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Type of Event: \_\_\_\_\_

Vehicle Type Reserved \_\_\_\_\_

Reservation Number \_\_\_\_\_

Reservation Date \_\_\_\_\_

Reservation Time Frame: Start: \_\_\_\_\_ End: \_\_\_\_\_

Pick Up Location: Address: \_\_\_\_\_ City: \_\_\_\_\_ Zip Code: \_\_\_\_\_

1) All reservations require a minimum **Non-refundable deposit** of \$250.00. This initial deposit is due at the time reservation is made. The remaining balance is due at time of pick up for cash payments, 3 days prior for credit card payments and one week prior if paid by check. Vehicle will not move unless payment is made.

2) All vehicles owned and/or operated by Bella Limousines LLC are designated as **non-smoking**.

3) All vehicles are thoroughly cleaned and checked for damage prior to each engagement. The customer shall be responsible for any cleaning or repairs which may be required due to any act of negligence or disregard by the customer or by the customer's guests. The customer assumes all liability for all passengers. Vehicles requiring excessive cleaning and/or vomit cleaning will incur a minimum fee of \$250 and may result in immediate termination of the reservation at the discretion of Bella Limousines LLC. Cleaning fees are due at time of incident or time will be terminated.

4) Overtime: Any time required past the scheduled reservation time frame will be charged in 30 minute increments at the standard hourly rate plus gratuity for the specific vehicle type. Cash payment is required unless prior arrangements are made with office before event date.

5) Bella Limousines LLC can not be held liable for items left in any vehicle. Please inspect the vehicle prior to dismissal.

6) Bella Limousines LLC reserves the right to immediately terminate any reservation, for all parties, should the use of illegal substances and/or any illegal activity by any passengers be observed, reported or suspected. All passengers must be 21 or older for alcoholic beverages to be served. There will be no refunds or compensation in any form for terminated reservations as a result of illegal or negligent behavior, by any passengers.

7) Bella Limousines will not be held liable for acts of weather, i.e. snow, rain etc. Traffic is something Bella Limousines cannot control therefore customer must plan accordingly for anything that may delay time sensitive plans.

8) Time starts at time of scheduled reservation. Chauffeur will arrive before scheduled start time. Time will start at scheduled time regardless of whether or not passengers are loaded and leave for destination.

9) HOLD HARMLESS Customer agrees to hold the driver and Vendor harmless for any and all negligence or gross negligence in the maintenance and operation of the limousine. Customer agrees to indemnify the driver and Vendor for any and all costs and fees incurred in the defense of any claim made against them arising out of and in connection with the rental of the limousine.

10) BREACH OF CONTRACT AND ATTORNEY FEES If the customer shall breach this contract, the Vendor shall be entitled to terminate service under this agreement immediately and be entitled to his attorney's fees, the costs of collection and costs incurred in any lawsuits arising out of or in connection with said breach.

11) The following activities are prohibited in or within one hundred (100) feet of the limousine:  a/ Consumption of alcoholic beverages (by a minor).  b/ Consumption of illegal drugs.  c/ Smoking.  d/ Violent or unruly behavior.  e/ Conduct causing, or in driver's opinion likely to cause, damage to the limousine.  f/ Conduct interfering with, or in driver's opinion likely to interfere with, safe operation of the limousine.  g/ Vendor expressly reserves the right to terminate or cancel service without any refund whatsoever if the driver observes violation of the rules as stated above.

12) Bella Limousines will not be responsible for injuries that may occur due to horse playing while the vehicle is in motion or at a standstill.

13) Full terms and conditions available online at [www.bellalimousinellc.com](http://www.bellalimousinellc.com)

14) Once the contract is signed, it cannot be cancelled. If you decide to not use our services, all deposits are forfeited.

**Your signature demonstrates full understanding and willing agreement with all Bella Limousines LLC policies.**

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Print Customer Name

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Date

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Customer signature